House of Representatives



General Assembly

File No. 328

January Session, 2017

Substitute House Bill No. 7126

House of Representatives, March 30, 2017

The Committee on Insurance and Real Estate reported through REP. SCANLON of the 98th Dist., Chairperson of the Committee on the part of the House, that the substitute bill ought to pass.

AN ACT CONCERNING MOTOR VEHICLES IN LIVERY SERVICE, TAXICABS AND TRANSPORTATION NETWORK COMPANIES.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- Section 1. (NEW) (*Effective January 1, 2018*) As used in this section and sections 2, 3, 4, 5, 12 and 16 of this act:
- 3 (1) "Digital network" means any online-enabled technology
- 4 application service, Internet web site or system offered or utilized by a
- 5 transportation network company that enables a transportation
- 6 network company to provide for a prearranged ride.
- 7 (2) "Motor vehicle" has the same meaning as provided in section 14-8 1 of the general statutes.
- 9 (3) "Motor vehicle in livery service" has the same meaning as
- 10 provided in section 13b-101 of the general statutes, as amended by this
- 11 act.

12 (4) "Passenger motor vehicle" has the same meaning as provided in 13 section 14-1 of the general statutes.

- 14 (5) "Prearranged ride" means transportation by a transportation 15 network company driver of a transportation network company rider, 16 beginning when the transportation network company driver accepts a 17 request from the transportation network company rider through a 18 digital network, continuing while the transportation network company 19 driver transports the transportation network company rider and 20 ending when the transportation network company rider exits the 21 transportation network company vehicle. A "prearranged ride" does 22 not include transportation by (A) a taxicab, motor vehicle in livery 23 service or other for-hire motor vehicle, (B) a shared expense carpool or 24 vanpool, or (C) any other transportation service in which a driver 25 receives a fee that does not exceed the costs incurred by the driver in 26 providing such transportation.
- (6) "Taxicab" has the same meaning as provided in section 13b-95 of
 the general statutes, as amended by this act.
 - (7) "Transportation network company" means a company, including a corporation, partnership, trust, association, sole proprietorship or similar organization, operating in this state that uses a digital network to connect transportation network company riders to transportation network company drivers. "Transportation network company" does not include a taxicab owner, motor vehicle in livery service owner or other for-hire transportation service owner.
 - (8) "Transportation network company driver" means an individual who is not an employee of a transportation network company, but who uses a digital network and a transportation network company vehicle to provide a prearranged ride and related services to a transportation network company rider.
 - (9) "Transportation network company rider" means an individual who uses a digital network to connect to a transportation network company driver and receives a prearranged ride.

29

30

31

32

33

34

35

36

37

38

39

40

41

42

(10) "Transportation network company vehicle" means a passenger motor vehicle owned, leased or otherwise used by a transportation network company driver while such driver is using such passenger motor vehicle to provide a prearranged ride. "Transportation network company vehicle" does not include a taxicab or motor vehicle in livery service.

Sec. 2. (NEW) (Effective January 1, 2018) (a) On and after July 1, 2018, each transportation network company shall register annually with the Commissioner of Transportation on a form prescribed by the commissioner. The commissioner shall design a registration form to include: (1) The transportation network company's name, business address and telephone number; (2) if the company is registered in another state, the name, address and telephone number of the company's agent for service of process in this state; (3) the name, address and telephone number of a person at the company who will serve as the main contact person for the commissioner; and (4) information sufficient to demonstrate, to the commissioner's satisfaction, that the company is in compliance with the provisions of this section and sections 3 to 5, inclusive, of this act. Each registrant shall submit with each registration form filed under this section a nonrefundable registration fee of five thousand dollars.

- (b) (1) Each transportation network company shall display to each potential transportation network company rider through its digital network a picture of the transportation network company driver and the license plate number of the transportation network company vehicle that will be used to provide the prearranged ride before the transportation network company rider enters the transportation network company vehicle.
- (2) A transportation network company driver shall display on a transportation network company vehicle a consistent and distinctive removable logo, insignia or emblem at all times when the transportation network company driver is providing a prearranged ride. Such logo, insignia or emblem shall be: (A) Sufficiently large so as

to be readable during daylight hours at a distance of at least fifty feet; and (B) reflective, illuminated or otherwise visible in darkness.

- (c) (1) A transportation network company may charge a fare to a transportation network company rider for a prearranged ride if the transportation network company discloses to the transportation network company rider through its digital network: (A) The fare calculation method; and (B) an option to receive an estimated fare before a prearranged ride.
- (2) Within a reasonable period of time following the completion of a prearranged ride, a transportation network company shall transmit an electronic receipt to the transportation network company rider on behalf of the transportation network company driver that lists: (A) The origin and destination of the prearranged ride; (B) the total time and distance of the prearranged ride; and (C) an itemization of the total fare paid, if any.
- (3) (A) For the purposes of this subdivision, "dynamic pricing" means offering a prearranged ride at a price that changes according to the level of supply or demand for prearranged rides.
- (B) If a transportation network company elects to implement dynamic pricing, the transportation network company, through its digital network, shall: (i) Provide notice to a potential transportation network company rider that dynamic pricing is in effect prior to such transportation network company rider requesting a prearranged ride; (ii) include a feature that requires a potential transportation network company rider to confirm that he or she understands that dynamic pricing will be applied before such request for a prearranged ride may be processed; and (iii) provide a fare estimator that enables the potential transportation network company rider to estimate the cost of such prearranged ride under dynamic pricing prior to requesting such prearranged ride.
- (C) Notwithstanding the provisions of subparagraph (B) of this subdivision, during the period of any emergency declared by the

109 Governor or President of the United States, as described in section 42-

- 110 230 of the general statutes, no transportation network company shall
- increase the price of a prearranged ride to more than two and one-half
- times the usual price charged for such prearranged ride at any other
- 113 time.
- (d) (1) A transportation network company shall adopt a policy of nondiscrimination on the basis of age, color, creed, intellectual or physical disability, national origin, race, religious belief or affiliation, sex, sexual orientation, gender identity or ride destination with respect to transportation network company riders and potential transportation network company riders, and shall notify all transportation network company drivers who use the company's digital network of such
- 121 policy.

122

123

124

125

126

127

128

129

130

131

132

133

134

135

136

137

138

139

140

- (2) A transportation network company shall provide a potential transportation network company rider with an opportunity to indicate whether the potential transportation network company rider requires a transportation network company vehicle that is accessible by wheelchair. If a transportation network company cannot arrange for a wheelchair-accessible transportation network company vehicle to provide a prearranged ride, the company shall direct the potential transportation network company rider to an alternate provider of wheelchair-accessible transportation, if available.
- (e) A transportation network company shall maintain: (1) Individual trip records for at least three years after the date a prearranged ride was provided; and (2) transportation network company driver records for at least one year following the date on which a transportation network company driver last accessed the company's digital network to provide a prearranged ride.
- (f) The Commissioner of Transportation or the commissioner's designee, upon reasonable notice and not more than twice a year, may audit the records maintained by a transportation network company pursuant to subsection (e) of this section. Each such audit shall occur at a transportation network company's place of business or at a location

in this state jointly selected by the commissioner and the transportation network company. The commissioner shall not require a transportation network company to disclose information tending to identify any transportation network company driver or transportation network company rider. Any information collected during an audit shall be confidential. Except for law enforcement purposes or pursuant to a court order, the commissioner shall not disclose to a third party any records or information disclosed by a transportation network company during an audit, and such records and information shall not be subject to the Freedom of Information Act, as defined in section 1-200 of the general statutes.

- (g) A transportation network company shall not disclose any transportation network company rider's personally identifiable information except pursuant to the publicly disclosed terms of the company's privacy policy, if any. For any disclosure not governed by a transportation network company's privacy policy, the company must obtain a transportation network company rider's consent before the company may disclose the rider's personally identifiable information to any third party.
- (h) A transportation network company driver shall not transport, nor shall any transportation network company require that a transportation network company driver transport, any transportation network company rider for more than sixteen consecutive hours within any twenty-four-hour period.
- (i) Neither a transportation network company nor a transportation network company driver is a common carrier, contract carrier or motor carrier, nor do they provide taxicab or motor vehicle in livery services. Neither the Commissioner of Transportation nor the Commissioner of Motor Vehicles shall require a transportation network company driver to: (1) Obtain a commercial driver's license or commercial driver's instruction permit pursuant to section 14-44c of the general statutes; or (2) register such driver's transportation network company vehicle as a commercial vehicle.

(j) The Commissioner of Transportation shall adopt regulations, in accordance with chapter 54 of the general statutes, to implement the provisions of this section.

Sec. 3. (NEW) (Effective January 1, 2018) (a) Prior to permitting an individual to act as a transportation network company driver on its digital network, a transportation network company shall: (1) Require the individual to submit an application to the company that includes information regarding the individual's name, address, age, operator's license number, as described in section 14-1 of the general statutes, driving history record and motor vehicle registration; (2) conduct, or have a third-party consumer reporting agency regulated under the federal Fair Credit Reporting Act conduct, a local, state and national criminal history check, including a search of local, state and national sexual offender registry databases, or arrange for the fingerprinting of the individual to be submitted to the Federal Bureau of Investigation for a national criminal history records check; and (3) disclose to such individual, electronically or in writing, (A) the insurance coverage, including the types of coverage and any coverage limits, that the company provides while a transportation network company driver is connected to the company's digital network or providing a prearranged ride, and (B) that a transportation network company driver's personal automobile insurance policy might not provide coverage while such driver is connected to the company's digital network, available to receive a request for a prearranged ride or providing a prearranged ride.

(b) No transportation network company shall permit an individual to act as a transportation network company driver on its digital network if such individual: (1) Has, during the three years prior to the date of such individual's application to be a transportation network company driver, (A) more than three moving violations, as defined in section 14-111g of the general statutes, (B) one or more serious traffic violations, as defined in section 14-1 of the general statutes, or (C) had his or her license suspended pursuant to section 14-227b of the general statutes; (2) has been convicted, within seven years prior to the date of

175

176

177

178179

180

181

182

183

184

185

186

187

188

189

190

191

192193

194

195

196

197

198

199

200

201

202

203

204

205

206

207

such individual's application to be a transportation network company driver, of driving under the influence of drugs or alcohol, fraud, sexual assault, use of a motor vehicle to commit a felony, acts of violence or acts of terror; (3) is listed in the state registry maintained pursuant to chapter 969 of the general statutes or the Internet web site maintained by the United States Department of Justice; (4) does not possess a valid operator's license; (5) does not possess proof of registration for each passenger motor vehicle such individual proposes to use as a transportation network company vehicle; or (6) is not at least nineteen years of age.

- (c) A transportation network company driver shall: (1) Comply with all applicable laws regarding nondiscrimination against transportation network company riders or potential transportation network company riders on the basis of age, color, creed, intellectual or physical disability, national origin, race, religious belief or affiliation, sex, sexual orientation, gender identity or ride destination; (2) comply with all applicable laws relating to transportation of service animals; (3) not impose additional charges for providing prearranged rides to persons with physical disabilities because of such disabilities or related accommodations; and (4) not solicit or accept a trip other than a prearranged ride.
- (d) (1) A transportation network company shall implement a zerotolerance policy on the use of drugs or alcohol while a transportation network company driver is providing a prearranged ride, or is connected to the company's digital network. Such company shall provide notice of its zero-tolerance policy on its Internet web site, and include procedures for a transportation network company rider to report a complaint about a transportation network company driver whom the transportation network company rider reasonably suspects was under the influence of drugs or alcohol while providing a prearranged ride.
- 240 (2) Upon its receipt of a transportation network company rider complaint alleging a violation of such zero-tolerance policy, the

209

210

211

212

213

214

215

216

217

218

219

220

221

222

223

224

225

226

227

228

229

230

231

232

233

234

235

236

237

238

239

242 transportation network company shall suspend such driver's access to 243 the company's digital network as soon as possible and conduct an investigation into the reported incident. The suspension shall last until 244 245 completion of the investigation.

- (3) The company shall maintain all records related to the such zero-tolerance policy, including any investigations under this section, for a period of not less than three years from the date that a transportation network company rider complaint is received by the company.
- 251 (e) A transportation network company shall implement a policy that 252 prohibits a transportation network company driver from providing a 253 prearranged ride when such driver's ability to operate a motor vehicle 254 is impaired by illness, fatigue or any other condition that would likely 255 preclude safe operation of a motor vehicle.
 - (f) The Commissioner of Motor Vehicles may adopt regulations, in accordance with chapter 54 of the general statutes, to carry out the purposes of this section.
- 259 Sec. 4. (NEW) (Effective January 1, 2018) (a) A motor vehicle in livery 260 service owner or operator, taxicab owner or operator, and transportation network company or transportation network company 262 driver shall maintain, on behalf of such motor vehicle in livery service 263 operator, taxicab operator or transportation network company driver, as the case may be, a primary automobile liability insurance policy 265 that: (1) Recognizes that such motor vehicle in livery service operator, 266 taxicab operator or transportation network company driver uses a 267 motor vehicle to transport individuals for compensation; and (2) meets 268 the minimum coverage requirements in subsection (b) of this section.
 - (b) (1) Each policy of the type specified in subsection (a) of this section shall meet the following requirements for any time during which a motor vehicle in livery service operator is connected to an Internet software application but not transporting a passenger for hire, a taxicab operator is connected to an Internet software application but

246

247

248

249

250

256

257

258

261

264

269

270

271

272

not providing taxicab services, or a transportation network company driver is connected to a digital network but not providing a prearranged ride: (A) Such policy shall provide coverage sufficient to satisfy any claim for damages (i) by reason of personal injury to, or the death of, any one person, of at least fifty thousand dollars, (ii) by reason of personal injury to, or the death of, more than one person on account of any accident, of at least one hundred thousand dollars, and (iii) for damage to property of at least twenty-five thousand dollars; and (B) uninsured and underinsured motorist coverage that meets the minimum coverage requirements under section 38a-336 of the general statutes.

- (2) Each policy of the type specified in subsection (a) of this section shall meet the following requirements for any time during which a motor vehicle in livery service operator is transporting a passenger for hire, a taxicab driver is providing taxicab services or a transportation network company driver is providing a prearranged ride: (A) Such policy shall provide coverage, sufficient to satisfy any claim for damages by reason of personal injury to, or the death of, any one person, personal injury to, or the death of, more than one person on account of any accident and damage to property, of at least one million dollars; and (B) uninsured and underinsured motorist coverage that meets the minimum coverage requirements in section 38a-336 of the general statutes.
- (3) The coverage requirements of this subsection may be satisfied by one or more automobile liability insurance policies maintained by: (A) A motor vehicle in livery service owner or operator, or a combination thereof; (B) a taxicab owner or operator, or a combination thereof; or (C) a transportation network company or transportation network company driver, or a combination thereof.
- (c) If a primary automobile liability insurance policy maintained by a motor vehicle in livery service operator, taxicab operator or transportation network company driver pursuant to subsection (a) of this section has lapsed or does not satisfy the requirements of this

section, the automobile liability insurance policy maintained by the motor vehicle in livery service owner, taxicab owner or transportation network company pursuant to subsection (a) of this section shall provide coverage beginning with the first dollar of a claim, and the insurer providing such coverage shall defend against the claim. Coverage under an automobile liability insurance policy maintained by a motor vehicle in livery service owner, taxicab owner or transportation network company shall not be contingent on prior processing or denial of a claim by an insurer providing an automobile liability insurance policy to a motor vehicle in livery service operator, taxicab operator or transportation network company driver.

- (d) Each insurance policy of the type specified in subsection (a) of this section shall be written by an insurer authorized to write automobile liability insurance in this state or with a surplus lines insurer eligible pursuant to section 38a-741 of the general statutes that has a credit rating of not less than "A-" from A.M. Best, "A" from Demotech or a similar rating from another rating agency recognized by the Insurance Department.
- (e) (1) Each motor vehicle in livery service operator, taxicab operator and transportation network company driver shall carry a current automobile insurance identification card, that may be in electronic form, at all times while such operator or driver is connected to a transportation network company's digital network or an Internet software application offered or utilized by a motor vehicle in livery service owner or taxicab owner, as the case may be.
- (2) A motor vehicle in livery service operator, taxicab operator or transportation network company driver shall, upon request of an investigating state or municipal police officer or any person injured in person or property by or while transported in a motor vehicle in livery service, taxicab or transportation network company vehicle operated by such driver or operator, disclose such automobile insurance card and whether such driver or operator was connected to a digital network or an Internet software application offered or utilized by a

motor vehicle in livery service owner or taxicab owner, or providing for hire transportation in a motor vehicle in livery service, taxicab services or a prearranged ride at the time of any accident or collision resulting in injury to person or property.

- (f) Any automobile liability insurance policy that satisfies the requirements of this section shall be deemed to satisfy the requirements of section 14-112 of the general statutes.
- 347 (g) The Insurance Commissioner may adopt regulations, in 348 accordance with chapter 54 of the general statutes, to carry out the 349 purposes of this section.
 - Sec. 5. (NEW) (Effective January 1, 2018) (a) An insurer licensed to write automobile liability insurance in this state may exclude all coverage afforded under a private passenger automobile liability insurance policy for any loss or injury that occurs while a motor vehicle in livery service operator is connected to an Internet software application offered or utilized by a motor vehicle in livery service owner or transporting a passenger, a taxicab operator is connected to an Internet software application offered or utilized by a taxicab owner or providing taxicab services, or a transportation network company driver is connected to a transportation network company's digital network or providing prearranged rides. Any exclusion authorized under this subsection shall apply notwithstanding any requirements under chapter 246 or 700 of the general statutes.
 - (b) In a claims coverage investigation, a motor vehicle in livery service owner, taxicab owner or transportation network company shall immediately disclose, upon a request by any person injured in person or property by a motor vehicle in livery service, taxicab or transportation network company vehicle, any insurer that provides a policy of the type specified in subsection (a) of this section, or the motor vehicle in livery service operator, taxicab operator or transportation network company driver, if applicable, the precise times that the insured was connected to and disconnected from the transportation network company's digital network or the Internet

software application offered or utilized by the motor vehicle in livery service owner or taxicab owner, as the case may be, in the twelve-hour periods immediately preceding and following the loss or injury. An insurer that issues a policy of the type specified in subsection (a) of section 4 of this act shall, upon request, disclose to any other insurer involved in a claim the applicable coverages, exclusions and limits of such policy.

- (c) An insurer that defends or indemnifies a claim against a motor vehicle in livery service operator, taxicab operator or transportation network company driver that the insurer has excluded from coverage under subsection (a) of this section shall have a right of subrogation against all other insurers that provide automobile insurance to the motor vehicle in livery service operator, taxicab operator or transportation network company driver as described in section 4 of this act at the time of a loss.
- 388 (d) The Insurance Commissioner may adopt regulations, in 389 accordance with chapter 54 of the general statutes, to carry out the 390 purposes of this section.
 - Sec. 6. Section 13b-96 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January 1, 2018*):
- 393 (a) Each person, association, limited liability company or 394 corporation owning or operating a taxicab is declared a common 395 carrier and subject to the jurisdiction of the Department of 396 Transportation. The Commissioner of Transportation is authorized to 397 prescribe adequate service and [reasonable rates and charges] 398 equipment, except for traditional taxi meters, to calculate rates and 399 charges including, but not limited to, cellular mobile telephones and 400 <u>Internet software applications</u>. The commissioner may adopt regulations, in accordance with chapter 54, for the purpose of 401 402 establishing fares not calculated on a dynamic pricing basis, service, 403 operation and equipment as it deems necessary for the convenience, 404 protection and safety of passengers and the public. For the purposes of this section, "dynamic pricing" means pricing that changes according 405

373

374

375

376

377

378

379

380

381

382

383

384

385

386

387

391

to the level of supply or demand for taxicab services.

(b) The rates and charges established pursuant to subsection (a) of this section shall not apply to any person, association, or corporation (1) operating a taxicab engaged in the transportation of passengers for hire pursuant to a contract with, or a lower tier contract for, any federal, state or municipal agency, (2) certified pursuant to section 13b-97, as amended by this act, prior to May 22, 1998, and (3) registered pursuant to section 13b-99, as amended by this act, prior to May 22, 1998.

- (c) Notwithstanding the provisions of subsection (a) of this section or any regulation adopted pursuant to said subsection (a) concerning wheelchair accessibility requirements for motor vehicles, any motor vehicle in compliance with the provisions of the Americans with Disabilities Act 42 USC 12101 and the registration requirements of the Connecticut Department of Motor Vehicles may be used to provide taxicab service for persons requiring such wheelchair accessibility.
- (d) Notwithstanding the provisions of subsection (a) of this section or any regulation adopted pursuant to said subsection (a) concerning wheel base requirements, any sedan or station wagon type vehicle powered by a clean alternative fuel and having a wheel base of not less than one hundred two inches may be used to provide taxicab service.
 - (e) (1) If demand for taxicab services is high, and the owner or operator of a taxicab elects to implement dynamic pricing, the taxicab owner or operator shall, through the taxicab owner's Internet web site or software application, disclose to each passenger or prospective passenger: (A) The fare calculation method; and (B) an option to receive an estimated fare before the passenger or prospective passenger incurs any cost for taxicab services.
 - (2) During the period of any emergency declared by the Governor or President of the United States, as described in section 42-230, no taxicab owner or operator shall increase fares for taxicab services to more than two and one-half times the usual fare for such services at

438 any other time.

442

443

444

445

446

447

448

449

450

451

452

453

454

455

456

457

458

459

460

461

462

463

464

465

466

467

468

469

470

471

Sec. 7. Subsection (a) of section 13b-97 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective* January 1, 2018):

(a) No person, association, limited liability company or corporation shall operate a taxicab until such person, association, limited liability company or corporation has obtained a certificate from the Department of Transportation certifying that public convenience and necessity require the operation of a taxicab or taxicabs for transportation of passengers, the acceptance or solicitation of which originates within the territory specified in such certificate except as provided under subsection (d) of this section. No such certificate shall be issued unless the department finds that the person, association, limited liability company or corporation is suitable to operate a taxicab service, after giving due consideration to, at a minimum, the following factors: (1) Any convictions of the applicant under federal, state or local laws relative to safety, motor vehicle or criminal violations; (2) the number of taxicabs to be operated under the certificate, provided no applicant for a new certificate shall operate fewer than three taxicabs; (3) the adequacy of the applicant's financial resources to operate the taxicab service; (4) the adequacy of insurance coverage and safety equipment; and (5) the availability of qualified taxicab operators. The commissioner shall request the state criminal history records check for any person or any officer of any association, limited liability company or corporation applying for such certificate from the State Police Bureau of Identification. The commissioner shall [arrange for the fingerprinting of any person or any officer of any association, limited liability company or corporation applying for such certificate and forward the fingerprints to said bureau which shall submit the fingerprints conduct, or have a third-party consumer reporting agency regulated under the federal Fair Credit Reporting Act conduct, a local, state and national criminal history records check, including a search of state and national sexual offender registry databases, or may arrange for the fingerprinting of such person or officer to be submitted

to the Federal Bureau of Investigation for a national criminal history records check for any federal conviction specified in subdivision (1) of this subsection. The commissioner shall charge a fee for each such national criminal history records check [which] that shall be equal to the fee charged by the Federal Bureau of Investigation for performing such check. Such certificate shall be issued only after written application, fingerprinting [and] or said criminal history records check for the same has been made and public hearing held thereon. The application shall be accompanied by a fee of two thousand dollars and the fee for said criminal history records check. Upon receipt of such application, the department shall fix a time and place of hearing thereon, provided such hearing shall be held not earlier than three months after such receipt, and shall promptly give written notice of the pendency of such application and of the time and place of hearing thereon to such applicant, the mayor of each city, the warden of each borough or the first selectman of each town in which the applicant desires to originate the transportation of such passengers, and to any carrier common operating within the territory specified. Notwithstanding any provision of this subsection, [to the contrary,] the department may, upon receipt of a written application, amend an existing certificate to increase the number of taxicabs [which] that may be operated pursuant to the certificate without holding a hearing on the application, provided the department issues a legal notice of such application in a daily newspaper in accordance with the provisions of section 1-2, gives written notice of the pendency of such application to any common carrier operating within the territory specified and no objection is filed with the department within thirty days of each such notice.

- Sec. 8. Section 13b-99 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January 1, 2018*):
- (a) Upon the granting of a certificate of public convenience and necessity as provided in section 13b-97, as amended by this act, the holder thereof may apply to the Commissioner of Motor Vehicles for the registration of any taxicab [of which the holder is the owner or

472

473

474

475

476

477

478

479

480

481

482

483

484 485

486

487 488

489

490

491

492

493

494

495

496

497

498

499

500

501

502

503

504

506 lessee and which] or passenger motor vehicle, as defined in section 14-507 1, that is to be used as specified in such certificate, and the 508 Commissioner of Motor Vehicles shall have jurisdiction over the 509 registration of any taxicab and its exterior lighting equipment and over 510 the licensing of its operator. Each registered taxicab and passenger 511 motor vehicle used as specified in a certificate of public convenience 512 and necessity shall have [a permanently] an attached electric rooftop 513 light. Each registered taxicab shall indicate, in three-inch type 514 [permanently] affixed to the outside of such taxicab, the phone number 515 of the company operating such taxicab.

- (b) Each such taxicab <u>and passenger motor vehicle</u> shall be inspected, biennially, at the time of renewal of registration of such taxicab <u>or passenger motor vehicle</u>, by a repairer or limited repairer licensed and authorized by the Commissioner of Motor Vehicles to perform such inspections. The commissioner shall set a fee for such an inspection.
- 522 (c) Each such taxicab shall be exempt from the provisions of subsection (d) of section 14-100a.
- 524 (d) The Commissioner of Motor Vehicles shall adopt regulations, in 525 accordance with chapter 54, to carry out the purposes of this section.
- Sec. 9. Section 13b-102 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January 1, 2018*):
 - (a) (1) Each person, association, limited liability company or corporation owning or operating a motor vehicle in livery service shall be subject to the jurisdiction of the Department of Transportation, and the department may prescribe adequate service and reasonable rates and charges not calculated on a dynamic pricing basis, and prescribe and establish such reasonable regulations with respect to fares not calculated on a dynamic pricing basis, service, operation and equipment as it deems necessary for the convenience, protection, safety and best interests of passengers and the public. For the purposes of this section, "dynamic pricing" means pricing that changes

528

529

530

531

532

533

534

535

536

according to the level of supply or demand for services provided by motor vehicles in livery service.

- (2) Notwithstanding the provisions of subdivision (1) of this subsection with respect to reasonable rates and charges, each person, association, limited liability company or corporation operating a motor vehicle in livery service having a seating capacity of ten or more adults shall file a schedule of reasonable maximum rates and charges with the Department of Transportation. The provisions of subdivision (1) of this subsection with respect to rates and charges shall not apply to any person, association, limited liability company or corporation operating a motor vehicle engaged in the transportation of passengers for hire by virtue of a contract with, or a lower tier contract for, any federal, state or municipal agency.
- (b) Each person, association, limited liability company or corporation operating a motor vehicle by virtue of authorization issued by the Federal Highway Administration for charter and special operation shall register such authorization for interstate operation with the Department of Transportation if such person, association, limited liability company or corporation maintains a domicile or principal office in the state. Each person operating a motor vehicle by virtue of authorization issued by the Federal Highway Administration for charter and special operation shall, prior to such registration, submit to a state and national criminal history records check, conducted in accordance with section 29-17a, and provide the results of such records check to the Department of Transportation.
- (c) (1) If demand for services provided by motor vehicles in livery service is high, and the owner or operator of a motor vehicle in livery service elects to implement dynamic pricing, such owner or operator shall, through its Internet web site or software application, disclose to each passenger or prospective passenger: (A) The fare calculation method; and (B) an option to receive an estimated fare before the passenger or prospective passenger incurs any cost for services.
- (2) During the period of any emergency declared by the Governor

or President of the United States, as described in section 42-230, no

- 572 <u>owner or operator of a motor vehicle in livery service shall increase</u>
- 573 <u>fares for services provided by a motor vehicle in livery service to more</u>
- 574 than two and one-half times the usual fare for such services at any
- 575 <u>other time.</u>
- 576 Sec. 10. Section 14-29 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January 1, 2018*):
- 578 (a) The commissioner shall not register any motor bus, [taxicab,] 579 school bus, [motor vehicle in livery service,] student transportation 580 vehicle or service bus and no person may operate or cause to be 581 operated upon any public highway any such motor vehicle until the 582 owner or lessee thereof has procured insurance or a bond satisfactory 583 to the commissioner, which insurance or bond shall indemnify the 584 insured against any legal liability for personal injury, the death of any 585 person or property damage, which injury, death or damage may result 586 from or have been caused by the use or operation of such motor 587 vehicle described in the contract of insurance or such bond. Such 588 insurance or bond shall not be required from (1) a municipality which 589 commissioner finds has maintained sufficient financial responsibility to meet legal liability for personal injury, death or 590 591 damage resulting from or caused by the use or operation of a service 592 bus owned or operated by such municipality, or (2) the owner or lessee 593 of such class of motor vehicle, other than a taxicab or motor vehicle in 594 livery service, who holds a certificate of public necessity and 595 convenience from the Department of Transportation if such owner or 596 lessee has procured from the department a certificate that the 597 department has found that such owner or lessee is of sufficient 598 financial responsibility to meet legal liability for personal injury, death 599 or property damage resulting from or caused by the use or operation 600 of such motor vehicle. The Department of Transportation may issue 601 certificate upon presentation of evidence of financial 602 responsibility that is satisfactory to it.
- (b) (1) The amount of insurance or of such bond which each such

vehicle owner or lessee shall carry as insurance or indemnity against claims for personal injury or death shall be not less than (A) fifty thousand dollars for one person subject to that limit per person; (B) for all persons in any one accident where the carrying capacity is seven passengers or less, one hundred thousand dollars; (C) eight to twelve passengers, inclusive, one hundred fifty thousand dollars; (D) thirteen to twenty passengers, inclusive, two hundred thousand dollars; (E) twenty-one to thirty passengers, inclusive, two hundred fifty thousand dollars; and (F) thirty-one passengers or more, three hundred thousand dollars; and such policy or such bond shall indemnify the insured against legal liability resulting from damage to the property of passengers or of others to the amount of ten thousand dollars.

(2) In lieu of the foregoing, a single limit of liability shall be allowed as insurance or indemnity against claims for personal injury or death and legal liability resulting from damage to the property of passengers or of others for any one accident (A) where the carrying capacity is seven passengers or less, not less than one hundred thousand dollars; (B) eight to twelve passengers, inclusive, not less than one hundred fifty thousand dollars; (C) thirteen to twenty passengers, inclusive, not less than two hundred thousand dollars; (D) twenty-one to thirty passengers, inclusive, not less than two hundred fifty thousand dollars; and (E) thirty-one passengers or more, not less than three hundred thousand dollars. The provisions of this subsection shall not apply to (i) a municipality which the commissioner has found to have sufficient financial responsibility to meet legal liability for damages as provided in subsection (a) of this section or (ii) the owner or lessees of any such motor vehicle holding a certificate of public convenience and necessity issued by the Department of Transportation whom the department has found to be of sufficient financial responsibility to meet legal liability for damages as provided in subsection (a).

(c) Any person or company issuing any such insurance or indemnity bond shall file with the Commissioner of Motor Vehicles a certificate in such form as he prescribes, and no such insurance or bond shall lapse, expire or be cancelled while the registration is in

force until the commissioner has been given at least ten days' written notice of an intention to cancel and until he has accepted other insurance or another indemnity bond and has notified the person or company seeking to cancel such insurance or bond that such other insurance or bond has been accepted or until the registration of such motor vehicle described in such insurance policy or bond has been suspended or cancelled.

- (d) Any person injured in person or property by any such motor vehicle may apply to the commissioner for the name and description of the insurer of the vehicle causing such injury or the name of the surety upon any indemnity bond of any such owner or the name of the holder of a certificate of financial responsibility.
- (e) Any person who violates any provision of this section shall be fined not more than five hundred dollars or imprisoned not more than one year or both.
- [(f) Notwithstanding the provisions of this section, any person, association or corporation operating a motor vehicle in livery service under the provisions of sections 13b-101 to 13b-109, inclusive, shall carry insurance or indemnity against claims for personal injury or death and legal liability resulting from damage to the property of passengers or of others for any one accident in an amount not less than one million five hundred thousand dollars for vehicles with a seating capacity of fourteen passengers or less and five million dollars for vehicles with a seating capacity of fifteen passengers or more.]
- Sec. 11. Subsection (a) of section 14-44 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January* 1, 2018):
 - (a) (1) No person shall operate a commercial motor vehicle used for passenger transportation on any public highway of this state until such person has obtained a commercial driver's license with a public passenger endorsement, as defined in section 14-1, from the Commissioner of Motor Vehicles, except a nonresident who holds such

license with such endorsement issued by another state or, for a period of not more than ninety days, a person who has submitted an application for such endorsement for the purpose of operating a taxicab or motor vehicle in livery service, provided the commissioner has not denied the application and the person carries such application while such person is providing taxicab services or operating a motor <u>vehicle in livery service</u>. (2) No person shall operate a school bus until such person has obtained a commercial driver's license with a school bus endorsement, except that a person who holds such a license without such endorsements may operate a school bus without passengers for the purpose of road testing or moving the vehicle. (3) No person shall operate a student transportation vehicle, as defined in section 14-212, taxicab, motor vehicle in livery service, motor bus or service bus until such person has obtained an operator's license of the proper classification bearing an appropriate public passenger endorsement from the Commissioner of Motor Vehicles, issued in accordance with the provisions of this section and section 14-36a, except that a person who holds an operator's license without such endorsement may operate any such vehicle without passengers for the purpose of road testing or moving the vehicle.

Sec. 12. (NEW) (Effective January 1, 2018) (a) The Department of Transportation shall conduct a study to: (1) Identify the most suitable means of implementing and funding a pilot program to promote transportation services that are (A) provided by owners of motor vehicles in livery service, taxicab owners and transportation network companies, and (B) accessible by physically disabled persons; (2) examine the viability and impact of implementing a per-trip surcharge on trips provided by way of motor vehicles in livery service, taxicabs and prearranged rides to fund the pilot program; (3) examine means of reimbursing, or providing incentives to, owners of motor vehicles in livery service, taxicab owners and transportation network company drivers for costs associated with purchasing or converting motor vehicles for use as wheelchair-accessible motor vehicles in livery service, taxicabs and transportation network company vehicles; and (4) examine means of providing compensation incentives to drivers of

motor vehicles in livery service, taxicab drivers and transportation network company drivers who allot sufficient time to assist physically disabled persons in boarding motor vehicles in livery service, taxicabs and transportation network company vehicles.

- (b) In conducting the study required under subsection (a) of this section, the Department of Transportation may consult with individuals with expertise in any aspect within the scope of such study including, but not limited to, members of the faculty of The University of Connecticut and representatives of the Disability Rights Education and Defense Fund, American Association of People with Disabilities, National Council of Independent Living, taxicab drivers and owners, motor vehicle in livery service drivers and owners, transportation network company drivers and transportation network companies.
- 718 (c) Not later than August 1, 2018, the Commissioner of 719 Transportation shall submit a preliminary report, in accordance with 720 the provisions of section 11-4a of the general statutes, on the study 721 performed under subsection (a) of this section to the joint standing 722 committee of the General Assembly having cognizance of matters 723 relating to transportation.
 - (d) Not later than January 1, 2019, the Commissioner of Transportation shall submit a final report, in accordance with the provisions of section 11-4a of the general statutes, on the study performed under subsection (a) of this section to the joint standing committee of the General Assembly having cognizance of matters relating to transportation. Such report shall include the commissioner's recommendations for legislation to implement the pilot program described in subsection (a) of this section.
- Sec. 13. Section 13b-95 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January 1, 2018*):
- The term "taxicab" includes any motor vehicle operated upon any street or highway or on call or demand accepting or soliciting passengers indiscriminately for transportation for hire between such

705

706

707

708

709

710

711

712

713

714

715

716

717

724

725

726

727

728

729

730

737 points along streets or highways as may be directed by the passenger 738 or passengers being transported, provided nothing in this chapter shall 739 be construed to include, as a taxicab, a motor bus, as defined in section 740 14-1, [or] a motor vehicle in livery service when such motor vehicle is 741 hired for a specific trip or trips and is subject to the direction of the 742 person hiring the same, or a passenger motor vehicle operated by a 743 transportation network company driver, as defined in section 1 of this 744 act.

Sec. 14. Section 13b-101 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January 1, 2018*):

The term "motor vehicle in livery service" includes every motor vehicle used by any person, association, limited liability company or corporation [which] that represents itself to be in the business of transporting passengers for hire, except (1) any motor bus and any taxicab operated under a certificate of public convenience and necessity issued by the Department of Transportation, (2) any school bus, as defined in section 14-275, or student transportation vehicle, as defined in section 14-212, when used for the transportation of children under the age of twenty-one years, (3) any school bus, as defined in section 14-275, when used for the transportation of passengers (A) by virtue of a contract with any public or private institution of higher education, (B) pursuant to a contract for service to a special event held at a location or facility [which] that is not open for business on a daily basis throughout the year, not to exceed a period of ten days, or (C) pursuant to a contract with a municipality for which the carrier provides school transportation service, (4) any motor vehicle operated by or through a community-based regional transportation system for the elderly established pursuant to section 55 of public act 05-280, [and] (5) any motor vehicle operated by or through a communitybased regional transportation system for the visually impaired, and (6) any passenger motor vehicle operated by a transportation network company driver, as defined in section 1 of this act.

Sec. 15. Subsection (a) of section 14-26 of the general statutes is

747

748

749

750

751

752

753

754

755

756

757

758

759

760

761

762

763

764

765

766

767

repealed and the following is substituted in lieu thereof (*Effective 1911*) *January 1, 2018*):

(a) Each owner or lessee of a motor bus, service bus, taxicab, school bus or motor vehicle in livery service shall file in the office of the commissioner a special application, containing his name, residence and post-office address and a description of the motor vehicle owned or leased by him, which shall include the name of the maker and such other information as the commissioner may require. The commissioner may register such motor vehicle as a motor bus or as a service bus or as a taxicab or as a school bus or as a motor vehicle in livery service or as a school bus used in part in livery service; but no such registration shall be issued to the owner or lessee of any such motor vehicle unless it is in suitable condition for carrying passengers and is equipped as required by law. The registration number and certificate of registration of each such vehicle shall be special, and such certificate of registration shall contain such information as the commissioner may require. No registration shall be issued to the owner or lessee of a motor bus who has not obtained a certificate of public convenience and necessity from the Department of Transportation, in accordance with the provisions of section 13b-80. No registration shall be issued to the owner or lessee of a taxicab who has not obtained a certificate of public convenience and necessity from the Department of Transportation in accordance with the provisions of section 13b-97. No such vehicle shall be registered unless the owner thereof has complied with the provisions of section 14-29 or sections 4 and 5 of this act, as applicable, and no such vehicle shall be operated upon any highway without first being registered in accordance with the provisions of section 14-49. The commissioner may issue, to an applicant for registration of more than one motor bus, a certificate or certificates of registration containing a general distinguishing number and mark assigned to such applicant upon application to him therefor, which application shall be made in such form and contain such information as the commissioner may determine. Each motor bus included in such registration shall be regarded as registered under and having assigned to it such general distinguishing number and mark. The commissioner may impose

772

773

774

775

776

777

778

779

780

781

782

783

784

785

786

787

788

789

790

791

792

793

794

795

796

797

798

799

800

801

802

803

upon the issuance and use of each such general registration such conditions, limitations and restrictions as he may determine. Such motor bus owners shall not be required to carry such certificates upon the vehicles registered under the provisions of this section, but shall keep a record of each person operating any motor bus so registered in sufficient detail to promptly identify such person at any specified time, which record shall be subject to the inspection of any officer designated by the commissioner. If any such registrant fails to keep such record or to produce it for inspection as hereinbefore provided, such failure shall be sufficient cause for the commissioner to cancel or suspend such registration. The commissioner may require of such registrant a bond satisfactory to him in an amount not to exceed ten thousand dollars, conditioned upon compliance with the laws of the state and the regulations of the commissioner concerning the use of such registration, number and mark, or otherwise conditioned as he may direct, which bond shall be forfeited for any violation of the conditions thereof. The commissioner may issue to the holder of any such general motor bus or interstate registration one or more registrations and number plates for motor vehicles in livery service which may be used interchangeably with such motor bus or interstate registration in accordance with such conditions and regulations as he may impose, provided the number of interstate registrations and number plates issued shall not exceed the number of intrastate registrations and number plates authorized by the Department of Transportation.

Sec. 16. (NEW) (Effective January 1, 2018) Any person who (1) provides prearranged rides without using a transportation network company's digital network, or (2) is not a transportation network company driver, authorized to operate a taxicab under chapter 244a of the general statutes or authorized to operate a motor vehicle in livery service under chapter 244b of the general statutes and provides forhire transportation in a passenger motor vehicle for compensation that exceeds the cost of such transportation, shall be guilty of a class A misdemeanor.

805

806

807

808

809

810

811

812

813

814

815

816

817

818

819

820

821

822

823

824

825

826

827

828

829

830

831

832

833

834

835

836

837

This act sha	all take effect as follows	and shall amend the following		
sections:				
Section 1	January 1, 2018	New section		
Sec. 2	January 1, 2018	New section		
Sec. 3	January 1, 2018	New section		
Sec. 4	January 1, 2018	New section		
Sec. 5	January 1, 2018	New section		
Sec. 6	January 1, 2018	13b-96		
Sec. 7	January 1, 2018	13b-97(a)		
Sec. 8	January 1, 2018	13b-99		
Sec. 9	January 1, 2018	13b-102		
Sec. 10	January 1, 2018	14-29		
Sec. 11	January 1, 2018	14-44(a)		
Sec. 12	January 1, 2018	New section		
Sec. 13	January 1, 2018	13b-95		
Sec. 14	January 1, 2018	13b-101		
Sec. 15	January 1, 2018	14-26(a)		
Sec. 16	January 1, 2018	New section		

INS Joint Favorable Subst.

The following Fiscal Impact Statement and Bill Analysis are prepared for the benefit of the members of the General Assembly, solely for purposes of information, summarization and explanation and do not represent the intent of the General Assembly or either chamber thereof for any purpose. In general, fiscal impacts are based upon a variety of informational sources, including the analyst's professional knowledge. Whenever applicable, agency data is consulted as part of the analysis, however final products do not necessarily reflect an assessment from any specific department.

OFA Fiscal Note

State Impact:

Agency Affected	Fund-Effect	FY 18 \$	FY 19 \$
Department of Motor Vehicles	TF - Revenue Loss	Potential	Potential
Resources of the General Fund	GF - Potential	less than	less than
	Revenue Gain	\$20,000	\$20,000
Department of Transportation	TF - Revenue	up to	up to
	Gain	\$20,000	\$20,000

Note: TF=Transportation Fund; GF=General Fund

Municipal Impact: None

Explanation

The bill creates new regulations for transportation network companies (TNC) consisting of market entry, services standards, insurance, driver licensure and operations.

Section 2 of the bill requires TNCs to pay an annual \$5,000 registration fee to the Department of Transportation which is anticipated to result in a potential revenue gain of up to \$20,000 per year to the General Fund dependent on the number of TNCs registered in the state.

Sections 4 and 5 of this bill update insurance requirements for motor vehicle in livery service operator, taxicab operator or transportation network company driver. The bill gives the Department of Insurance (DOI) Commissioner the authority to adopt regulations to carry out section 4 and 5 of this bill. It results in no fiscal impact to the state or municipalities because the DOI has the expertise to adopt such regulations.

Section 8 of the bill allows vehicles operated under a taxi certificate to be registered as either a taxi or a passenger motor vehicle. Currently a taxi registration is \$266 and a passenger motor vehicle registration is \$80 which may result in a revenue loss to the Department of Motor Vehicles. The revenue loss is dependent on how many taxis choose to register as a passenger motor vehicle. There are currently 1,114 registered taxis in Connecticut.

Section 12 requires DOT to study the accessibility of transportation services for individuals with disabilities which will not result in a fiscal impact as DOT has the expertise to complete the study.

Lastly, the bill results in a potential revenue gain by creating a new class A misdemeanor. It is anticipated that this will result in a revenue gain of less than \$20,000 from fines.

The Out Years

The annualized ongoing fiscal impact identified above would continue into the future.

OLR Bill Analysis sHB 7126

AN ACT CONCERNING MOTOR VEHICLES IN LIVERY SERVICE, TAXICABS AND TRANSPORTATION NETWORK COMPANIES.

SUMMARY

This bill (1) creates a new regulatory structure for transportation network companies (TNCs) (e.g., Uber and Lyft) and (2) modifies certain aspects of the current taxi and livery service regulatory structure, making it more similar to the structure the bill creates for TNCs.

Regarding TNCs, the bill does the following, among other things:

- 1. requires TNCs to annually register with the Department of Transportation (DOT) and pay a \$5,000 nonrefundable fee;
- 2. requires TNCs to obtain background checks on people who apply to be TNC drivers and prohibits them from allowing a person to be a TNC driver under certain conditions (e.g., if the person was convicted of certain crimes);
- 3. establishes operating requirements for TNCs related to signage, driver identification, and fares, including limiting dynamic pricing in declared emergencies;
- 4. establishes insurance requirements for TNC drivers;
- 5. establishes requirements for TNCs related to nondiscrimination and accessibility for people with disabilities;
- 6. establishes requirements related to TNC drivers and impaired driving, including requiring TNCs to adopt a zero-tolerance drug and alcohol policy; and

7. requires TNCs to retain certain records and prohibits them from disclosing a rider's personally identifiable information.

Regarding taxis and livery vehicles, the bill does the following, among other things:

- 1. limits the extent to which DOT can regulate taxi fares and livery service rates;
- 2. prohibits taxis from using traditional taxi meters;
- 3. eliminates current taxi and livery service insurance requirements and subjects them to the bill's requirements for TNCs and TNC drivers, which may create gaps in coverage requirements;
- 4. allows taxi owners to register a vehicle they use as a taxi as a passenger motor vehicle (the effect of this change on the applicability and enforcement of laws that apply to registered taxis is unclear);
- 5. allows applicants for a taxi certificate of public convenience and necessity to have DOT or a third party conduct a national criminal records check, instead of the FBI; and
- 6. creates an exception to the prohibition on driving certain commercial vehicles without a public passenger endorsement in order to temporarily allow certain endorsement applicants to drive taxi and livery vehicles (see COMMENT).

Finally, the bill (1) requires DOT to study for-hire transportation for people with disabilities and (2) makes it a crime to operate unauthorized for-hire transportation.

EFFECTIVE DATE: January 1, 2018

§ 1, 13 & 14 — DEFINITIONS

The bill defines a TNC as a company, including a corporation, partnership, trust, association, sole proprietorship, or similar

organization, that (1) is operating in the state and (2) uses a digital network to connect TNC riders to TNC drivers. The definition does not include a taxicab owner, motor vehicle in livery service owner, or other for-hire transportation service owner. (Presumably, "owner" means a holder of a taxi certificate of public convenience and necessity or livery permit (CGS §§ 13b-97 & -103).)

It defines "digital network" as any online-enabled technology application service, website, or system offered or used by a TNC to provide for a prearranged ride.

Under the bill, a TNC driver is anyone who (1) uses a digital network and a TNC vehicle to provide a prearranged ride and related services to a TNC rider and (2) is not a TNC employee. The bill defines a TNC vehicle as a passenger motor vehicle that is owned, leased, or otherwise used by a TNC driver while he or she is providing a prearranged ride. It does not include a taxi or livery vehicle, and the bill correspondingly excludes TNC vehicles from the definition of "taxicab" and "motor vehicle in livery service."

The bill defines a TNC rider as anyone who uses a digital network to connect to a TNC driver and receives a prearranged ride. It defines "prearranged ride" as the transportation by a TNC driver of a TNC rider that (1) begins when the TNC driver accepts a request from the TNC rider through a digital network, (2) continues while the TNC driver transports the TNC rider, and (3) ends when the TNC rider exits the TNC vehicle. It does not include (1) any transportation by a taxi, livery vehicle, or other for-hire motor vehicle; (2) a shared expense carpool or vanpool; or (3) any other service in which a driver receives a fee that does not exceed the cost of providing the ride.

§§ 2-6 — TRANSPORTATION NETWORK COMPANIES

The bill establishes a regulatory structure for TNCs largely separate from that which applies to taxis and livery vehicles. In doing so, it states that (1) neither TNCs nor TNC drivers are common carriers, contract carriers, motor carriers, or taxi or livery services, and (2) the

DOT and Department of Motor Vehicles (DMV) commissioners may not require TNC drivers to hold commercial driver's licenses or instruction permits or register a TNC vehicle as a commercial vehicle.

Registration

Beginning July 1, 2018, the bill requires TNCs to annually register with DOT and pay a nonrefundable \$5,000 fee. The registration form, which the commissioner must prescribe, must include the following:

- 1. the TNC's name, address, and phone number;
- 2. if the company is registered out-of-state, the name, address, and phone number of the TNC's in-state agent for service of process;
- 3. the name, address, and phone number for the TNC's main contact for DOT;
- 4. information that demonstrates, to the DOT commissioner's satisfaction, that the TNC meets the bill's TNC requirements.

TNC Driver Requirements

Application and Background Check. Under the bill, before allowing a person to act as a TNC driver on its digital network, a TNC must require the person to submit an application that includes his or her name, address, age, driver's license number, driving record, and motor vehicle registration.

The TNC must also obtain a background check on the person by doing one of the following:

- 1. conducting, or having a third party consumer reporting agency regulated under the federal Fair Credit Reporting Act conduct, a local, state, and national criminal history check, including a search of local, state, and national sex offender registries or
- 2. arranging for the person's fingerprints to be submitted to the FBI for a national criminal record check.

Disqualification. The bill prohibits a TNC from allowing a person to act as a TNC driver on its network if he or she, in the three years prior to applying, has:

- 1. more than three moving violations;
- 2. one or more serious traffic violations; or
- 3. had his or her license suspended for refusing a chemical analysis (e.g., breathalyzer test).

Under the bill, a TNC must not employ anyone who:

- 1. has been convicted, in the seven years before applying, of driving under the influence, fraud, sexual assault, using a motor vehicle to commit a felony, acts of violence, or acts of terror;
- 2. is listed on the state's sex offender registry or the website maintained by the U.S. Department of Justice;
- 3. does not hold a valid (a) driver's license or (b) registration for each vehicle he or she plans to use as a TNC vehicle; or
- 4. is under age 19.

TNC Operating Requirements

Identification and Signage. Under the bill, a TNC must provide a potential TNC rider, through its digital network, with a picture of the TNC driver and license plate number of the TNC vehicle that will be used to provide the prearranged ride before the rider enters the TNC vehicle. While providing a prearranged ride, a TNC driver must display a consistent and distinctive removable logo, insignia, or emblem which must be (1) large enough to be read at least 50 feet away from the vehicle during daylight hours and (2) reflective, illuminated, or otherwise visible in the dark.

Fares and Dynamic Pricing. Under the bill, a TNC may charge a fare for a prearranged ride only if the TNC, through its digital

network, (1) shows the potential TNC rider how the fare is calculated and (2) allows the potential rider to receive a fare estimate before a prearranged ride.

The bill restricts a TNC's use of dynamic pricing (i.e., offering prearranged rides at differing prices according to supply or demand). Specifically, it prohibits a TNC from increasing the price of a ride by more than two and one half times the usual price during any emergency declared by the governor or U.S. president. It also requires a TNC that implements dynamic pricing to do the following through its digital network:

- 1. notify potential TNC riders when dynamic pricing is in effect prior to the rider's request for a prearranged ride,,
- 2. include a feature that requires a potential TNC rider to confirm that he or she understands that dynamic pricing will be applied, and
- 3. provide a fare estimator that allows the potential TNC rider to estimate the ride's cost under dynamic pricing.

Receipts. The bill requires a TNC to provide a TNC rider on behalf of the TNC driver with an electronic receipt within a reasonable period of time after a prearranged ride. The receipt must include (1) the ride's origin, destination, duration, and distance and (2) an itemization of the total fare paid.

Street Hails. Under the bill, TNC drivers are prohibited from soliciting or accepting a trip that is not a prearranged ride (e.g., TNC drivers cannot accept street hails).

Nondiscrimination and Accessibility for People with Disabilities. The bill requires a TNC to adopt, and notify all TNC drivers of, a policy that prohibits discrimination against TNC riders and potential riders on the basis of age, color, creed, intellectual or physical disability, national origin, race, religious belief or affiliation, sex, sexual orientation, gender identity, or ride destination. It also

requires TNC drivers to comply with all applicable laws on nondiscrimination against TNC riders or potential riders.

It prohibits TNC drivers from charging an additional fee for providing prearranged rides to a person with physical disabilities because of the person's disabilities or related accommodations. Drivers must also comply with all applicable laws related to transporting service animals.

The bill requires TNCs to provide potential TNC riders with an opportunity to indicate that they need a wheelchair-accessible TNC vehicle. If the TNC cannot arrange such a ride, it must direct the potential rider to an alternative provider of wheelchair-accessible transportation, if available.

Zero-Tolerance Drug and Alcohol Policy. Under the bill, a TNC must implement a zero-tolerance policy on TNC drivers' use of drugs or alcohol while connected to a digital network or providing a prearranged ride. A TNC must provide notice of the policy on its website, including procedures for a TNC rider to report a TNC driver whom the rider reasonably suspects was under the influence of drugs or alcohol while providing a prearranged ride.

If a TNC receives a report that a TNC driver violated its zero-tolerance policy, it must suspend, as soon as possible, a driver's access to its digital network and investigate the incident. The driver must be suspended until the investigation is complete.

Fatigued or Impaired Driving. The bill requires TNCs to implement a policy that prohibits a TNC driver from providing prearranged rides when his or her driving ability is impaired by illness, fatigue, or any other condition likely to inhibit safe driving.

The bill prohibits (1) a TNC driver from transporting any TNC rider for more than 16 consecutive hours in a 24-hour period and (2) a TNC from requiring a TNC driver to do so. It is unclear whether this restriction applies to a single ride or the total amount of time a TNC

driver provides rides in a 24-hour period.

Insurance Provisions

The bill requires TNC drivers to be covered by primary automobile insurance that (1) recognizes that the driver transports people for compensation and (2) meets the bill's minimum coverage requirements. This insurance requirement may be satisfied by one or more insurance policies maintained by a TNC, a TNC driver, or a combination of both. Under the bill, the insurance must be provided by (1) an insurer authorized to write auto insurance policies in the state or (2) a surplus lines insurer that has a credit rating of at least "A-" from A.M. Best, "A" from Demotech, or a similar rating from another rating agency recognized by the Insurance Department.

Coverage Requirements. The bill requires different coverage requirements for different activities of a TNC driver. When a TNC driver is connected to a digital network but not providing a prearranged ride ("period one"), the insurance must provide sufficient coverage to satisfy a claim for damages (1) for personal injury to or death of one person of at least \$50,000; (2) for personal injury to or death of more than one person due to one accident of at least \$100,000; (3) for property damage of at least \$25,000; and (4) by uninsured and underinsured motorists, as required under state law. By law, uninsured and underinsured motorist coverage must provide the same coverage minimums that are required for passenger motor vehicle insurance (i.e., for injury to or death of one person, at least \$20,000; for injury to or death of more than one person due to any accident, at least \$40,000; and for property damage, at least \$10,000).

While a TNC driver is providing a prearranged ride ("period two"), the insurance must provide sufficient coverage to satisfy a claim for damages (1) for the personal injury to or death of one person, the personal injury to or death of more than one person due to any accident, and any property damage, at least \$1 million and (2) by uninsured and underinsured motorists, as required under state law.

Under the bill, if a TNC driver's policy has lapsed or does not meet the bill's requirements, the TNC's policy must provide coverage beginning with the first dollar of the claim, and the insurer that provides the coverage must defend the claim. Coverage under a TNC's insurance policy cannot be contingent on a TNC driver's insurer processing or denying the claim.

The bill states that any policy that meets the bill's requirements also meets the general automobile insurance requirements under state law.

Proof of Coverage. The bill requires a TNC driver, whenever he or she is connected to the digital network or providing a prearranged ride, to carry a current automobile insurance card, which may be electronic. A TNC driver must, upon request of an investigating police officer or any person that was injured or had his or her property damaged by a TNC driver, (1) present his or her insurance card and (2) disclose whether he or she was connected to a digital network at the time of the accident or collision.

Exclusions and Disclosures. The bill allows insurers to exclude from coverage under a private passenger insurance policy any loss or injury that occurs while a TNC driver is connected to a digital network or providing a prearranged ride.

A TNC must disclose the following to a person, in writing or electronically, before he or she may act as a TNC driver on its digital network:

- 1. the insurance coverage the TNC provides while TNC drivers are connected to the digital network and providing prearranged rides, including the types of coverage and any limits and
- 2. that a TNC driver's personal auto insurance policy might not cover the driver when he or she is connected to the digital network or providing a prearranged ride.

In a claims coverage investigation, the bill requires TNCs to immediately disclose, upon request, the exact times a TNC driver

connected to and disconnected from a digital network in the 12 hours prior to and immediately following an accident to the following parties: (1) any person who was injured or had his or her property damaged by a TNC vehicle, (2) any insurer that provides passenger motor vehicle insurance to the TNC driver that excludes coverage during the time that a TNC driver is connected to a digital network or providing prearranged rides, or (3) the TNC driver. Insurers that write TNC policies must disclose the applicable coverage, exclusions, and limits to any other insurers involved in a claim upon request.

Right of Subrogation. The bill grants insurers that defend or indemnify claims against a TNC driver whom the insurer excluded under the policy the right to sue any other insurers that provided insurance to the TNC driver at the time of the loss to recover what they paid (i.e., "right of subrogation").

TNC Record Retention

The bill requires TNCs to maintain (1) individual trip records for at least three years after the prearranged ride was provided and (2) TNC drivers' records for at least one year following the date the driver last accessed the digital network to provide a prearranged ride.

A TNC must also keep all records related to zero-tolerance policy enforcement, including any investigations, for at least three years from the receipt of the complaint.

Audit. The bill allows the DOT commissioner or his designee to audit a TNC's trip and driver records (except those related to the zero tolerance policy) up to twice a year. DOT must provide reasonable notice of any audit, and the audit must occur at the TNC's place of business or at an in-state location jointly selected by the TNC and DOT. DOT cannot require a TNC to disclose information tending to identify any TNC driver or rider.

Under the bill, information disclosed for purposes of or collected during the audit is confidential and DOT cannot disclose the information to a third party, except for law enforcement purposes or

pursuant to a court order. The information and records are not subject to the Freedom of Information Act.

Personal Information Disclosure

The bill prohibits a TNC from disclosing any TNC rider's personally identifiable information unless doing so is permitted under the TNC's publicly-disclosed privacy policy, if any. If a disclosure is not covered by the policy, a TNC must obtain a TNC rider's consent before disclosing the information to a third party.

Regulations

The bill requires the DOT commissioner to adopt regulations to implement some of the bill's TNC provisions, including TNC registration, fares, record retention, nondiscrimination, and accessibility.

The bill also allows the commissioners of (1) DMV to adopt regulations related to TNC driver requirements, among other things, and (2) the Insurance Department to adopt regulations related to the bill's insurance provisions.

§§ 4-11 & 15 — TAXIS AND LIVERY VEHICLES

The bill modifies certain aspects of the current taxi and livery service regulatory structure, making it more similar to the structure the bill creates for TNCs.

Under current law, a "taxicab" (i.e., taxi) includes any motor vehicle operated upon any street or highway on call or on demand accepting or soliciting passengers indiscriminately for transportation for-hire between points along streets or highways as directed by the passenger.

The term "motor vehicle in livery service" (i.e., livery vehicle) includes motor vehicles used by an entity which represents itself to be in the business of transporting passengers for-hire, except, among other things, taxi cabs or motor buses.

Taxi and Livery Rates and Charges (§§ 6 & 9)

Current law allows DOT to prescribe reasonable rates and charges for taxis and livery vehicles. The bill limits the extent to which DOT can regulate taxi and livery charges.

Under DOT regulations, taxi certificate holders and livery permit holders must (1) file a schedule of rates and charges with DOT, which cannot be changed without DOT approval and (2) not charge more than the approved rates. The regulations also require (1) taxis to display a decal that lists the rates and (2) livery services to calculate rates from their headquarters (Conn. Agency Regs. §§ 13b-96-37 & 16-325-7).

Under the bill, DOT can only regulate taxi and livery fares that are not calculated on a dynamic pricing basis (i.e., pricing that changes according to the level of supply and demand). If demand for taxi or livery services is high, and the owner or operator elects to implement dynamic pricing, the owner or operator must provide notice through the owner's or operator's website or software application. The notice must include (1) the fare calculation method and (2) an option to receive an estimated fare before the passenger or prospective passenger incurs any costs for the services.

Unlike TNCs, (which by definition use a digital network to receive requests for rides and therefore generally know the number of available drivers and potential riders at a given time), taxi and livery vehicles (1) receive requests in several ways (e.g., by phone or street hail or at a taxi stand) and (2) do not necessarily use internet software applications ("apps"). It is therefore unclear (1) who would determine what constitutes periods of high demand for taxi and livery services and (2) how they would do so. It also does not appear that the bill requires taxi or livery vehicles to notify passengers who request rides through means other than a website or app that dynamic pricing is in effect or allow them the opportunity to receive an estimated fare.

As with TNCs, the bill limits how much a taxi or livery service owner or operator may increase fares during a declared emergency to two and one half times the usual fare.

Taxi Fare Calculation Equipment. Current DOT regulations require taxis to have a functioning taxi meter with which to calculate fares (Conn. Agency Regs. § 13b-96-38). The bill instead allows DOT to prescribe adequate equipment for taxis including the use of mobile telephones and internet software applications, but it may not prescribe traditional taxi meters. Presumably this prohibits taxis from using traditional taxi meters.

Certificate Holder Background Checks (§ 7)

By law, any person, association, limited liability company, or corporation that wishes to operate a taxi company must obtain a certificate of public convenience and necessity from DOT. Before granting a certificate, DOT must certify that an applicant is suitable to operate a taxi service by, among other things, (1) requesting a state criminal history records check from the State Police Bureau of Identification and (2) arranging for the fingerprints of any applicant to be submitted to the FBI for a national criminal records check. The bill allows DOT, instead of submitting an applicant's fingerprints to the FBI, to conduct, or have a third party accredited under the federal Fair Credit Report Act conduct, a local, state, and national criminal history records check, including a search of state and national sexual offender registry databases.

By law, DOT may charge a fee for the national criminal records check that is equal to the FBI fee. It is unclear whether DOT can charge for a background check by a third party.

Registering Taxis as Passenger Motor Vehicles (§ 8)

Under current law, any vehicle operated under a taxi certificate is considered a taxi and must be registered as such with DMV. The bill appears to allow vehicles operated under a taxi certificate to be registered as either a taxi or a passenger motor vehicle. This appears to create a system where whether a vehicle is a taxi depends on how it is being used at the moment, regardless of how it is registered.

Given this change, it is unclear (1) whether taxi laws and regulations

that apply to vehicles registered as taxis also apply to vehicles registered as passenger motor vehicles but used as taxis (e.g., inspection requirements) and (2) if those laws and regulations do apply, how DOT and DMV will enforce them on vehicles used as taxis but registered as passenger vehicles.

Taxicab Identification. By law, registered taxicabs must (1) have a permanently attached rooftop light and (2) indicate, in three-inch permanently-affixed type, the taxi company's phone number. Under the bill, the rooftop light does not have to be permanently attached for taxis or passenger motor vehicles used as taxis. For vehicles registered as taxis, the phone number may also be temporary. (It is unclear whether a passenger motor vehicle used as a taxi needs to have the company's phone number displayed on the vehicle, temporarily or otherwise.)

Taxi and Livery Vehicle Insurance (§§ 4, 5 & 10)

Current law sets insurance coverage requirements for taxis and livery vehicles as follows:

- 1. \$50,000 for injury to or death of one person;
- 2. \$100,000 to \$300,000, depending on the passenger capacity of the vehicle, for the injury to or death of more than one person in any accident; and
- 3. \$10,000 for property damage.

Under current law, vehicles operating under a livery permit must carry insurance with coverage for the injury to or death of passengers or damage to property of at least (1) \$1.5 million dollars for vehicles that seat 14 or fewer passengers and (2) \$5 million for vehicles that seat 15 or more passengers. This requirement corresponds to the requirement in federal law for interstate livery vehicles (49 C.F.R. § 387.33).

The bill repeals these requirements and subjects taxi and livery

owners and operators to the same requirements and provisions that apply to TNCs and TNC drivers (see "Insurance Provisions" above). Minimum coverage required under these provisions is generally (1) higher than what is required for taxis under current law, but (2) lower than what is currently required for livery vehicles.

The coverage requirements that apply to TNC drivers during period one apply to taxi and livery drivers while they are connected to an internet software application, which the bill does not define, but not currently transporting a passenger. The coverage requirements that apply to TNCs during period two apply to taxi and livery drivers when they are transporting a passenger.

Because the bill repeals current taxi and livery insurance coverage requirements, it is unclear what requirements, if any, apply to vehicles when they are operating as taxi or livery vehicles but not currently transporting a passenger. Although period one coverage minimums apply when taxi and livery drivers are connected to an app, neither the bill nor current law requires taxis and livery vehicles to be connected to an app at all times while they are available to transport passengers for hire.

Temporarily Driving without "F" Endorsement (§ 11)

By law, in order to drive a taxi or livery vehicle, a person must hold (1) the proper class of license for the vehicle he or she intends to operate and (2) the applicable public passenger endorsement (i.e., an "F" endorsement for taxi and livery vehicles).

The law also prohibits anyone from driving a commercial motor vehicle used for passenger transportation without a commercial driver's license and a public passenger endorsement. The bill adds an exception to this requirement, stating that a person who has submitted an application for an endorsement to operate a taxi or livery vehicle may drive such a commercial vehicle for 90 days as long as (1) DMV has not denied the application and (1) the person carries the application while he or she is driving a taxi cab or livery vehicle (see

COMMENT).

§ 12 — DOT STUDY ON ACCESSIBLE TRANSPORTATION

The bill requires DOT to study a number of different policies related to the accessibility of transportation services for people with disabilities. Specifically, DOT must:

- 1. identify the most suitable way to fund and implement a pilot program to promote services offered by taxis, livery vehicles, and TNCs that are accessible to people with disabilities;
- 2. examine the viability and impact of a per-trip surcharge on taxi, livery, and TNC services to fund such pilot program;
- 3. examine ways to reimburse or provide incentives to taxi, livery, and TNC drivers for costs associated with purchasing or converting vehicles to wheelchair-accessible vehicles; and
- 4. examine ways to provide compensation incentives to taxi, livery, and TNC drivers who give sufficient time to help people with physical disabilities board their vehicles.

DOT may consult with any experts within the study's scope, including (1) UConn faculty members; (2) representatives of the Disability Rights Education and Defense Fund, American Association of People with Disabilities, and National Council of Independent Living; and (3) taxi drivers and owners, livery vehicle drivers and owners, and TNCs and TNC drivers.

DOT must submit to the Transportation Committee a (1) preliminary report by August 1, 2018 and (2) final report, including recommendations for legislation to implement the pilot program, by January 1, 2019.

§ 16 — PENALTIES

The bill makes it a class A misdemeanor, punishable by up to one year imprisonment, up to a \$2,000 fine, or both, to provide unauthorized for-hire transportation that exceeds the cost of the

transportation. Under current law, anyone who provides taxi or livery services without proper authorization faces civil penalties (e.g., fines ranging from \$500 to \$2,000).

The bill also makes providing TNC services without being a TNC driver or without being connected to a digital network a class A misdemeanor.

COMMENT

Conflicting Provisions on Taxi and Livery Endorsement Requirements

The bill creates an exception to the prohibition on operating a commercial vehicle for passenger transportation in order to allow a person who has applied for a taxi or livery vehicle endorsement to temporarily drive for 90 days before final DMV approval. However, it retains a provision that prohibits a person from driving a taxi or livery vehicle without obtaining the proper public passenger license endorsement.

COMMITTEE ACTION

Insurance and Real Estate Committee

Joint Favorable Substitute Yea 18 Nay 3 (03/15/2017)